

City of Chino Enterprise Systems Catalog
Last updated January 2018

VENDOR	PRODUCT	PURPOSE	TYPE OF DATA	DEPARTMENT	FREQ COLLECTED	FREQ UPDATED
ACCELA	AUTOMATION	LAND DEVELOPMENT / CODE ENFORCEMENT / ASSETS	CODE CASES INSPECTIONS PLANNING AND BUILDING PERMITS SERVICE REQUESTS / WORK ORDERS ASSETS	COMMUNITY DEVELOPMENT	DAILY	DAILY
ACCELA	MINUTETRAQ	LEGISLATIVE MANGEMENT	AGENDAS MINUTES WORKFLOW STREAMING VIDEO	ADMINISTRATION	DAILY	DAILY
ACTIVE NETWORK	ACTIVE NET	CLASS REGISTRATION / FACILITY BOOKING	CUSTOMERS RECEIPTS FACILITY BOOKING MEMBERSHIPS CLASSES	COMMUNITY SERVICES	DAILY	DAILY
CISCO SYSTEMS	CALL CENTER EXPRESS	UTILITY BILLING CALL CENTER	INCOMING CALLS LENGTH OF CALLS CALL QUEUE STATISTICS AGENTS	HUMAN RESOURCES	LIVE	LIVE
CISCO SYSTEMS	CALL MANAGER	PHONE SYSTEM	INCOMING OUTGOING CALLS PHONE CONFIGURATIONS USERS	HUMAN RESOURCES	LIVE	LIVE
CISCO SYSTEMS	UNITY	VOICE MAIL SYSTEM	USER VOICE MAIL BOXES SYSTEM ATTENDANTS MESSAGES	HUMAN RESOURCES	LIVE	LIVE
ESRI	ARCGIS	MAPPING	PARCEL ZONING AND PLANNING ADDRESS STREETS WATER FEATURES IMAGERY AND OTHER RELATED GEOGRAPHIC DATA PERTAINING TO THE CITY	HUMAN RESOURCES	QUARTERLY	MONTHLY
LASERFICHE	AVANTE	ELECTRONIC DOCUMENTS	DOCUMENT REPOSITORY	ADMINISTRATION	DAILY	DAILY
MICROSOFT	O365	EMAIL / MS OFFICE APPLICATIONS	EXCHANGE SHAREPOINT ONE DRIVE FOR BUSINESS SKYPE FOR BUSINESS OFFICE PROFESSIONAL PLUS	HUMAN RESOURCES	DAILY	DAILY
NEOGOV	NEOGOV	APPLICANT TRACKING	APPLICANT TRACKING	HUMAN RESOURCES	DAILY	DAILY
RTA	RTA	FLEET MANAGEMENT SYSTEM	FUELS VEHICLES	PUBLIC WORKS	DAILY	DAILY
SOLARWINDS	WEB HELP DESK	HELP DESK TICKETING SOFTWARE	TECHS TICKETS ISSUES RESOLUTIONS FAQS	HUMAN RESOURCES	LIVE	LIVE
TYLER TECHNOLOGIES	MUNIS	FINANCIAL / UTILITY BILLING	BUDGET GENERAL LEDGER ACCOUNTS PAYABLE ACCOUNTS RECEIVABLE INVOICES PURCHASING CONTRACTS RECEIPTS PAYROLL PERSONNEL CUSTOMERS FIXED ASSET UTILITY BILLING BUSINESS LICENCE	FINANCE	DAILY	DAILY
VOLGISTICS, INC.	VOLGISTICS	VOLUNTEER MANAGEMENT SOFTWARE	ONLINE APPLICATIONS REPORTS	COMMUNITY SERVICES	AS NEEDED	AS NEEDED

Note: In accordance with SB 272 (2016), Government Code Section 6270.5., this document is available on the City's website, cityofchino.org, and may be requested by the public at the City Clerks office.
This catalog excludes:(A) Information technology security systems, including firewalls and other cyber security systems. (B) Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.
(C) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions. (D) Systems related to 911 dispatch and operation or emergency services.
(E) Systems that would be restricted from disclosure pursuant to Government Code Section 6254.19. (F) The specific records that the information technology system collects, stores, exchanges, or analyzes.